

RCI REALISTIC COMPUTING INC.

“Providing Comprehensive High Value IT Solutions”

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Company Certifications

MDOT Certified as Minority Business Enterprise Certification #01-131
Maryland Small Business Reserve Certification #:SB04-62 | Member Maryland Non-Profit Organization
Microsoft Certified Partner

Corporate Overview

RCI is a certified 8(a), small disadvantaged, woman-owned business. Headquartered in Baltimore, we are also a certified as a Maryland Department of Transportation (MDOT) Minority Business Enterprise (MBE). We are a Microsoft Certified Partner with over seven years successfully demonstrated experience providing Application Support Services and have cultivated a reputation for achieving nothing less than total customer satisfaction. RCI has successfully provided application development and support services designed to satisfy current and next-generation technology. We are a qualified and experienced technology support company with a proven ability to improve and stabilize information technology service and support, increase business operations efficiency, and enhance productivity. RCI is prepared to extend the same level of service to your company as we have provided to the University of Maryland Medical Center (UMMS), University of Maryland, Baltimore Facilities Management, Baltimore City, Mayor’s Office of Information Technology (MOIT) and other organizations and businesses.

Industry Certifications/Skills

C#,	Visual Studio
CSS	XML/XSLT
SQL Server 2000/2005/2008	SharePoint 2003/2007
Visual Studio 2003, 2005	Visual SourceSafe 6.0
Oracle	HTML/XHTML

Clients	Case Study
University of Maryland, Baltimore	<p><u>Business Issue:</u> University of Maryland needed a way to track utilities consumption on campus</p> <p><u>RCI Solution:</u> <u>Utilities Management System (UMS)</u> RCI developed a .NET web-based application for University of Maryland that is a custom application to track utilities consumption for the University's campus of over 50,000,000 square feet. This system converts their existing processes from spreadsheet to database and has automated the organizations business process and procedure.</p> <p><u>Technologies Used:</u> IIS, ASP.NET, C#.NET, MS SQL, Crystal Reports, Visual Studio, HTML/XHTML, CSS, XML/XSLT, SQL Server 2000, 2005, <i>Migration to 2008</i></p>
ABCOTS	<p><u>Business Issue:</u> ABCOTS has annual conference/session and wanted an online application to allow online registration for attendees and admin module to allow reports, badge generation.</p> <p><u>RCI Solution:</u> <u>Registration Manager</u> RCI developed a web based application called Registration Manager. This application allows online registration for conference and all aspects of the conference. The Registration Manager admin module output the following (not limited to)</p> <ul style="list-style-type: none"> • Online conference registration and payment • Admin database <ul style="list-style-type: none"> ○ Conference statistics and reports • Special Features <ul style="list-style-type: none"> ○ Membership dues payment ○ Badge creation ○ Itinerary creation ○ Fast Stats report ○ Link to hotel registration <p><u>Technologies Used:</u> ASP.NET, C#.NET, MS SQL, Crystal Reports, Visual Studio, HTML/XHTML, CSS</p>
Baltimore City, Mayor's Office (MOIT)	<p><u>Business Issue:</u> Needed database development and the tuning and management of software applications</p> <p><u>RCI Solution:</u></p> <ul style="list-style-type: none"> • Design and develop database • Develop User controls, web forms design, Object Oriented Programming, • Complete Technical Documentation for all maintained and developed application • Integration between Active Directory, Integrated Security, Impersonation, Windows Security, SQL Server, IIS 5.0/6.0 and ASP.NET applications for seamless interaction between Windows Network resources • Designs the logical and physical architecture of software applications. <p><u>Technologies Used:</u> Microsoft Office 2003, Visio, Enterprise Manager, SQL Profiler, SQL Analyzer, Visual Studio 2003 and 2005, Visual SourceSafe 6.0, ASP.NET, C#.NET, MS SQL, Visual Studio, C++, HTML/XHTML, CSS, MOSS Content Management Server, SharePoint Services, SQL Server 2005, 2008, VBScript, Cascading Style Sheets, MS Project</p>
University Of Maryland Medical Center	<p><u>Business Issue:</u> UMMS uses web-based application system (MCAS) to manage their patient detailed information (billing, case information, reports). UMMS needed to enhance capabilities of MCAS system and make the system more user- friendly.</p> <p><u>RCI Solution:</u> <u>Medical Application Support (MCAS)</u> RCI developed Admin Module for administrator to have control at various levels including system level, and hierarchy levels. In addition created database Stored Procedures, Exceptions, transactions and used Functions to perform calculations when retrieving data from the database. RCI also enhanced query capabilities and extracts and reports results. Develop technical and user manuals. RCI continues to provide enhancement development and application support.</p> <p><u>Technologies Used:</u> IIS, ASP.NET, C#.NET, MS SQL 2005, Crystal Reports, Source Safe</p>